System Administrator and/or payment authoriser security details

Your information

We collect and process various categories of personal and financial information throughout your relationship with us, to allow us to provide our products and services and to run our business. For more information about how we use your personal information, the types of information we collect and process and the purposes for which we process personal information, please read our Privacy Notice provided on our website at rbsinternational.com/global/privacy-notice.html.

We may update this from time to time and would encourage you to visit our website regularly to stay informed of the purposes for which we process your information and your rights to control how we process it.

Please note – when filling out this form please use the tab and arrow keys to move between the relevant fields. Ensure you do not use the return or enter keys. Please complete in BLOCK CAPITALS.

When completed please send to:

Freepost JE738
eQ Helpdesk
JE1 1AF

If sending from outside the UK please send to:

eQ Helpdesk
Mail Room
Royal Bank House
71 Bath Street
St Helier
Jersey JE4 8PJ

This is a new application [X] **OR** Replacement form [X]

Existing customer numbers

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1. Customer details:

Full Business/Organisation name (including any trading name)

First name

Surname

User ID (if known)

Code/Security word (provided by yourself and used to identify you over the phone)

Prompt question for Code/Security word (Used as prompt if you have forgotten the Code/Security word e.g. mother's maiden name)

Date of birth D D M M Y Y Y Y

Preferred daytime contact number (including extension if applicable)

Email address

2. eQ Administrator/Payment Authoriser confirmation

I confirm that the information given is correct and I will notify the Bank of any changes.

eQ Administrator/Payment Authoriser signature

Date D D M M Y Y Y Y

Please note all the above fields are MANDATORY with the exception of the user ID and Customer Number. If any fields are missed or the form is not provided with the initial application, we will be unable to progress with this application form, as this information is required to activate smartcards and reset passwords.

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Isle of Man business address: 2 Athol Street, Douglas, Isle of Man, IM99 1AN. Tel. 01624 646464. Licensed by the Isle of Man Financial Services Authority in respect of Deposit Taking, Investment Business and registered as a General Insurance Intermediary. The Royal Bank of Scotland International Limited, Luxembourg Branch, (RBS International Luxembourg Branch). Business address: Espace Kirchberg, The Square, Building A-40 Avenue J.F. Kennedy, L-1855 Luxembourg. Tel. + 352 270 330 355. Authorised and supervised by the Commission de Surveillance du Secteur Financier (authorisation code: B00000399), as Branch of credit institutions originating from a non-Member State of the European Union.

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