

eQ

Your International Banking Connection



A man in a dark suit, blue shirt, and grey tie is seated in a black office chair, looking down at a document he is holding. The background is a bright, out-of-focus office environment.

*International transactions,
Intelligent connections*



Banking without barriers

International banking has come a long way. Once, handling foreign and domestic payments and transfers meant liaising with different people and dealing with many complex systems. Today, you can manage everything from the comfort of your desk. With eQ, RBS International's electronic banking solution for corporate and institutional clients, it's never been easier to transact worldwide in your own time and on your own terms.

With so many different accounts and transactions, meeting your business requirements and clients' needs can prove a time-consuming challenge. That's why our experts focused on designing and delivering the perfect solution. The result is eQ: a powerful international banking platform that makes managing global payments, transfers and balances easy and gives you more time to spend running a successful business.

From viewing and managing your accounts to performing and authorising payments in real time and a wide range of currencies, eQ offers you complete control of your transactions. Its clear design and on-screen tools allow you to transact quickly and easily throughout the world, without contacting branches or waiting for individuals to respond to your requests.

The advantages don't end there. At RBS International our independence is our strength. Freedom from bureaucratic constraints and third-party involvement has allowed us to design eQ around your needs, not ours. Throughout, we have worked closely with clients and partners to design a solution that fits with our clients requirements. As a client of ours, you can also be sure that we are continuously implementing improvements and enhancing eQ. So you will always know we're bringing eQ ever closer to meeting all your electronic banking needs.



“eQ has proven to be a user-friendly payment system which gives us the right balance of functionality and flexibility we need to effectively monitor and manage client funds.”

Edward Leigh, Director
OCRA Marine Services

Putting you in control

With eQ working for your business, you will enjoy a comprehensive computer-based solution that makes managing your international banking faster and easier than ever before.

One solution, many features

eQ lets you take care of all your international and domestic banking from your desktop. Featuring a wealth of international payment options and services, including multiple transactions, real-time account information, a Bank Identifier Code (BIC) search facility, and much more, eQ puts complete account control at your fingertips.

Going straight through

Using eQ, you can pay and transact straightaway with direct connections to RBS International's systems. The solution allows you to perform two-day payments (BACS), faster payments, same-day payments (CHAPS), foreign payments (SWIFT), and inter-account transfers, with RBS International supporting you to obtain the benefits of straight through processing.

Services in a wide range of currencies

eQ supports our clients' need to transact with accounts across the world. So, whatever the account, eQ allows you to manage, view and perform transactions in a wide range of worldwide currencies, including emerging markets.

Designed around you

At RBS International, we have designed eQ to be refreshingly easy to use. From the moment you enter the system, you will discover a clear, inviting and uncluttered layout complete with clearly labelled icons and logical steps to the transactions you wish to perform.



Putting eQ to work

Choose eQ and you select a secure and easily implemented solution that allows you to transact internationally from your office. eQ also comes complete with a comprehensive package of support that ensures you benefit from the offering straightaway.

A service you can rely on

From one user through to thousands of staff members, eQ has the strength to support your every requirement. A stable and reliable solution supported by leading IBM technologies which guarantees accessibility during the working day.

Growing with your business

Whatever the future brings to your business, eQ adapts effortlessly to your changing needs. As your business grows, you can network the system throughout your organisation. The service also includes import and export data options for managing high-volume transactions, while a batched payment feature allows you to handle multiple payments immediately.

Always safe and secure

Delivering comprehensive services is important. However, ensuring they are secure is vital. With eQ, you can monitor transactions as they happen and assign access and authorisation rights to individuals within your organisation. For example, a 'user' can make enquiries and payments; an 'authoriser' authorises payments; while an 'administrator' manages, maintains and allocates accounts for users.

Support when you need it

Naturally, before selecting any solution, you need to know you will enjoy specialist support that helps you get the most from the product. We will provide you with a full implementation service, face-to-face support and training, and a dedicated help desk. At every step, our expert teams will ensure eQ integrates smoothly with your systems and always works hard for your business.



“An efficient, reliable and easy to use electronic banking system is essential to process payments of all sizes to all parts of the world for our clients – eQ provided all this. Once the payment is in the system we can confirm to our clients, staff and other contacts that the payment will go through. That is what we want and this is what we get with eQ.”

Mat Desforges, Finance and Operations Director
Collas Day Advocates

Next steps

With comprehensive payment features, real-time transaction information, and multiple account and currency capabilities, eQ offers you complete control over your international banking. To find out more about how eQ can open your business to a new world of global account management, please visit www.rbsinternational.com or www.rbsinternational.com/eqtraining for an online demonstration.

eQ – the benefits at a glance

- Perform foreign, domestic and inter-account transactions from your desktop
- View real-time account and transaction information in every major currency
- Refreshingly simple to use with clear screens and icons
- Manage balances on hundreds or even thousands of accounts
- Perform and authorise multiple transactions quickly and easily
- Control access and authorisation rights for individual users
- Import and export data functions for high volume transactions
- Simple to install and network within your business
- Continuing enhancements to the service
- Full implementation service, ongoing support and dedicated helpdesk.

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